

From: George Morino/=TMS/Toyota.

Sent:3/8/2007 6:05 PM.

To: [-] michiteru_kato@mail.toyota.co.jp.

Cc: [-] Kirk

Forsht/=TMS/Toyota@Toyota;csantucci@tma.toyota.com;kaoru_yamamoto@toyota.com;David_Stovall@toyota.com.

Bcc: [-]

Subject: RESEND - CONFIDENTIAL ES350.

Mitch:

We updated Chris Santucci's document with case comments from the Lexus Call Center.

Also, we drafted a quick Q&A for in case we start getting any more media contacts. I haven't cleared it with TMS Legal, I wanted to give the first edit rights to TMC. Please review and return to us tomorrow.

David Stovall is making arrangements to ship the sample Floor Mats to you. Our shipper is picking them up tomorrow, so you should receive them early next week. Dave has also ordered a set for TMA-DC. As soon as we receive those we will ship them as well.

Thanks!

George Morino
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Quality Compliance Department
Product Quality and Service Support
Toyota Motor Sales, U.S.A., Inc.
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----- Forwarded by George Morino/TMS/Toyota on 03/08/2007 05:39 PM -----

Chris Santucci/WDC/Toyota_NY@TOYOTA_NY

03/01/2007 01:00 PM

To Michiteru Kato/HINPO/TMC0@TMC0@TMCE@TOYOTA

cc Christopher Tinto/WDC/Toyota_NY@Toyota_NY, Kevin Ro/WDC/Toyota_NY@Toyota_NY

Subject ES350

Mitch,

Today I took NHTSA out in an ES350. The agency has received 9 compliant reports on unintended acceleration, some related to the cruise control. I am attaching a spreadsheet with the 9 reports.

NHTSA measured brake pedal effort and found with full power braking assist from the booster, it is very easy to stop the vehicle at speed with a wide open throttle. With a depleted brake booster, it is more difficult, but still easily stoppable with a wide open throttle.

I don't think that they will open, but you never know. There are a lot of complaints for such a new vehicle production run, and there is one buyback (JTHBJ46GX72 [REDACTED] although the buyback could be unrelated). NHTSA asked me about warranty claims on the cruise control stalk, but I could not answer them. I don't think they want to do another one of these investigations, but I will keep you informed. Please take a look at the complaints, and we can discuss next week.

Regards,

